

Oral Health

Ontario Works-Lambton (Dental Plan)

Overseeing the Plan

The County of Lambton, Children's Services Department, oversees the dental plan for Ontario Works-Lambton. All dental claims & pre-determination of services, except for dentures, must be sent to the Children's Services Department, Oral Health Division.

Dental Eligibility Card

Each month with their cheque, every family is given a **Dental Eligibility Card**. This serves as I.D. to the dental office as proof of coverage. The up-to-date dental card must be shown at the dentist's office to get care for that month.

If a client has lost or cannot find the dental card, they should contact Lambton County Social and Health Services for a new one.

What is Covered?

There are 3 dental services for Ontario Works clients. Two are based on age.

1) **Mandatory (17 years and under)**

Services and fees are detailed in the Ministry of Community and Social Services (MCSS) Schedule of Dental Services & Fees. Some services have a fixed number of visits and a maximum dollar total.

2) **Discretionary (18 years and older)**

Under this service only 2 teeth will be paid for in an emergency situation. Extra care must be pre-approved.

The plan covers up to \$350 **maximum** for restorative care in a 12 month period. Root canal treatment may be approved, up to a **maximum** amount per tooth, if it prevents the use of a partial denture. Cleaning and pain control are **not** covered.

A list of services and fees are listed online: <http://www.lambtonhealth.on.ca/dental/ontario.asp>

3) **Dentures**

Requests for dentures must go straight to Ontario Works-Lambton at 150 Christina St. N. Sarnia N7T 8H3.

Making Payments

Claims for dental care payments (except dentures) must be sent to:

**Children's Services Department
Attention: Oral Health Division
160 Exmouth St.
Point Edward, ON N7T 7Z6**

- The **Dental Eligibility Card**, or a copy of the card, must be attached to the claim form for the month that treatment is given.
- Payments will **not** be made unless the dental card is attached and all information is included.

PRE-DETERMINATION

OW Discretionary Program (18 years & older) requires pre-determination for all treatment beyond the 1-2 teeth covered by emergency care to stop pain.

The decision should be sent on a Pre-treatment Form. **Do Not** use a Standard Dental Claim Form.

Make sure you include the following information with your form:

- Copy of the Dental Eligibility Card
- Client/patient signature
- Cardholder's name and case ID
- Patient's name, date of birth and address
- Dentist's name, address, unique ID number and signature
- List all services and fees

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CHILDREN'S SERVICES DEPARTMENT

160 Exmouth Street
Point Edward, Ontario N7T 7Z6
Telephone: 519 383-8331
Toll free: 1-800-667-1839
Fax: 519 383-6078
Email: chsd@county-lambton.on.ca
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